

COMPANY PROFILE

Delivering
Superior
Solution and
Technology
Innovations
to Boost
Your Business
Growth



Who We Are



Increase Business Opportunities

PERMANA is a technology solutions provider focused on continuous innovation, helping businesses seize future opportunities by optimizing connected technologies within the PERMANA technology ecosystem.

**Has been part of the company's
business growth in Indonesia since 2011.**

Established in November 2011, Permana is one of Indonesia's leading Internet service providers; it subsequently expanded by offering two main services: PermanaNet and Permana Solutions.



Visi

To become a key player in information and communication technology solutions in Sumatra.

Misi

1

Growing alongside customers by delivering innovative, integrated solutions and excellent service.

2

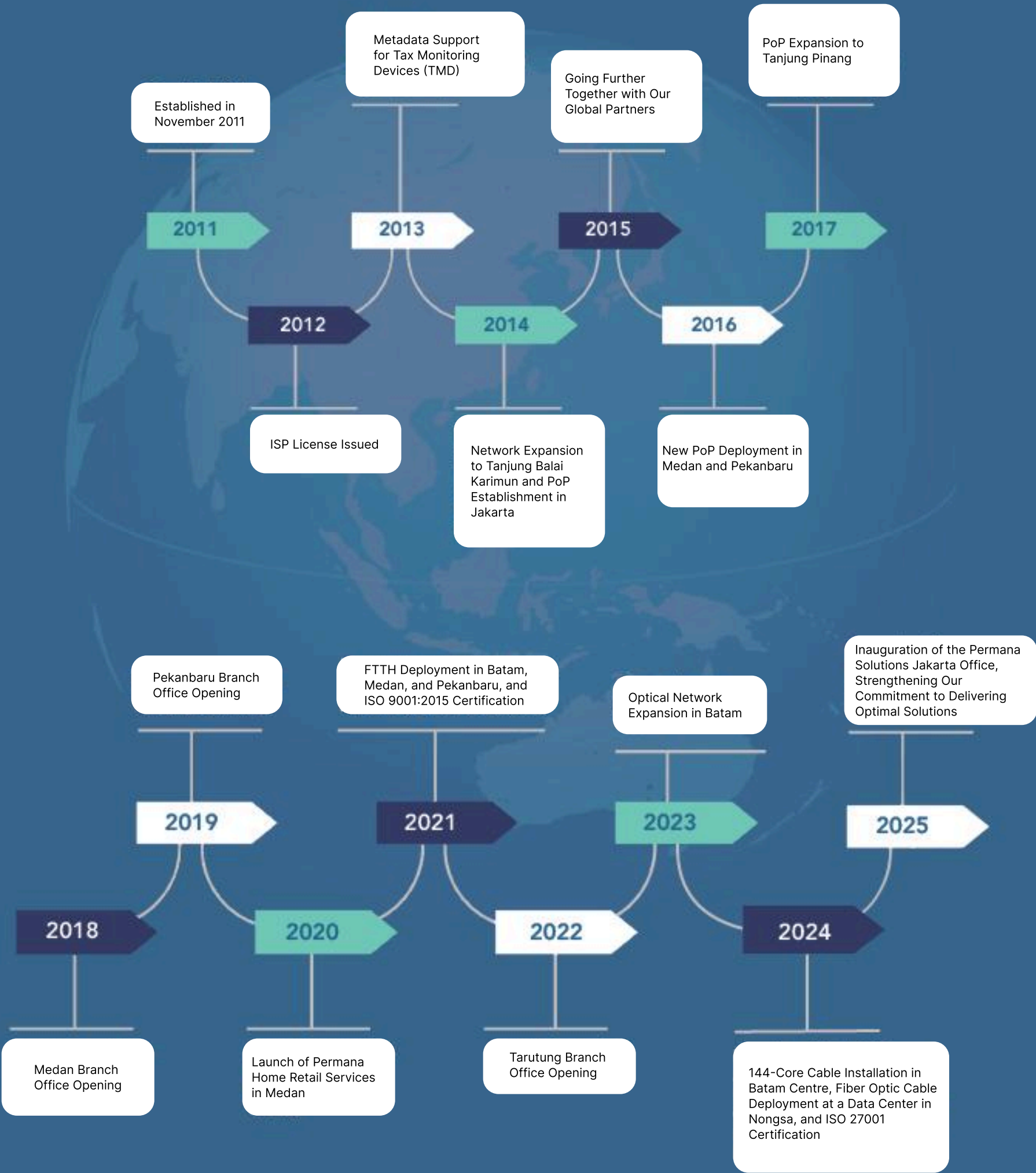
Developing resilient, professional, and prosperous employees, while fostering synergistic, harmonious, and sustainable relationships with all stakeholders.

3

Committed to corporate social responsibility by making practical contributions to the community and society at large.



- 1. Innovation Excellence.** Committed to innovation, PERMANA delivers cutting-edge technology solutions that drive business transformation and growth. Every solution we offer is powered by the latest technology, designed to enhance operational efficiency, accelerate business growth, and strengthen our customers' competitive advantage.
- 2. Technology Ecosystem.** PERMANA understands the complexity of today's diverse technology ecosystems within modern businesses. With deep expertise across relevant and interconnected technologies, we deliver integrated solutions that seamlessly connect and optimize our customers' entire technology ecosystem.
- 3. Sustainable Solutions.** PERMANA prioritizes a sustainable approach in every solution we deliver. We focus on developing energy efficient and environmentally responsible solutions that contribute to and support our customers' sustainability goals.
- 4. Long Term Partnerships.** PERMANA is committed to building long-term partnerships with our customers. We strive to be a trusted partner throughout their technology journey, supporting their evolving business needs and helping them achieve sustainable growth.
- 5. Expertise & Experience.** PERMANA brings extensive expertise and experience in delivering effective technology solutions. Our team consists of skilled professionals with deep industry knowledge and proven experience in addressing diverse business and technology needs.
- 6. Proven Track Record.** PERMANA has successfully delivered technology solutions to a range of leading customers. With a strong track record of delivering tangible results, we provide solutions that enhance business performance and competitiveness, enabling our customers to operate more efficiently and productively.





Our Solutions



PermanaNet is one of Indonesia's leading Internet service providers, established in November 2011. We provide high-quality, integrated Internet solutions to keep you connected at all times. Our services are categorized into four groups to meet your specific needs: Permana Dedicated, Permana Hosta, Permana Home, and Permana iMore.

www.permana.net.id



Permana Solutions is a technology service provider offering integrated solutions to meet the needs of modern businesses. Our key products include Permana Teknologi, Permana Expert, and Permana Finance System. With Permana Solutions, customers can optimize the use of technology across various aspects of their operations, helping them improve efficiency, productivity, and overall business performance.

www.permanasolutions.com





Indulge Your Day

with Permana Internet

PermanaNet is highly committed to providing integrated service solutions tailored to meet the diverse needs of our customers through our extensive network and infrastructure.

PERMANA Dedicated



Permana Dedicated is a high-speed Premium Internet service with symmetrical downstream and upstream (1:1) provided by Permana Net to connect large industrial, manufacturing, government, office, and MSME customers directly to global Internet access with stable connectivity and a high level of quality assurance.

The media used are FIBER OPTIC and RADIO / WIRELESS.

PERMANA Hosta



Permana Hosta is an exclusive, high-speed Internet service solution customized by PermanaNet to meet the specific needs of its customers.

The media used are FIBER OPTIC and RADIO / WIRELESS.

PERMANA iMore



Permana iMore is a high-speed Broadband Internet service with a variety of Value-Added Services (VAS) as a digital transformation solution for your business/company.

The media used are FIBER OPTIC and RADIO / WIRELESS.

PERMANA Home



Permana Home is PermanaNet's Broadband Internet service, specifically designed to meet the connectivity needs of residential and apartment customers, with speeds ranging from 25 Mbps to 100 Mbps, using advanced Fiber Optic technology infrastructure.

The media used is FIBER OPTIC only.

PERMANA
Link



Permana Link is a PermanaNET service solution that provides an IP/Ethernet-based broadband communication network with Metropolitan area coverage, offering flexibility, simplicity, effectiveness, and QoS (Quality of Service) for businesses with high-speed connectivity.

PERMANA
DWDM



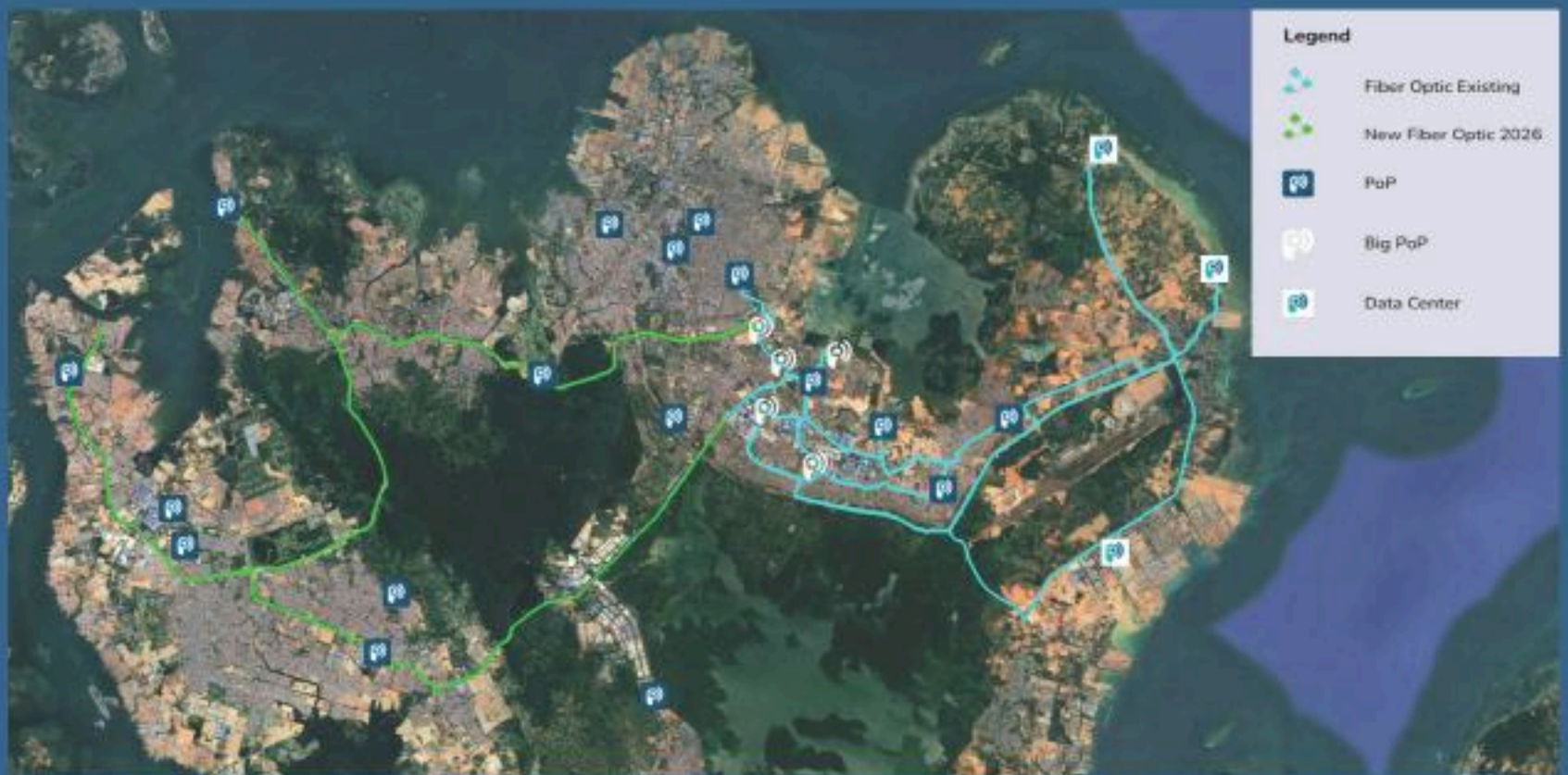
Permana DWDM is Dense Wavelength Division Multiplexing, where PermanaNET provides the fiber optic communication technology required for high-volume data transmission. This service is currently highly needed in industrial areas that have Data Centers.

PERMANA
Dark Fiber



Permana Dark Fiber is a solution provided by PermanaNET using PermanaNET's own Fiber Optic Cores. Dark Fiber plays a very important role in supporting the manufacturing industry. With Dark Fiber, industries can meet their connectivity needs with a solution that is not only fast but also reliable and secure.

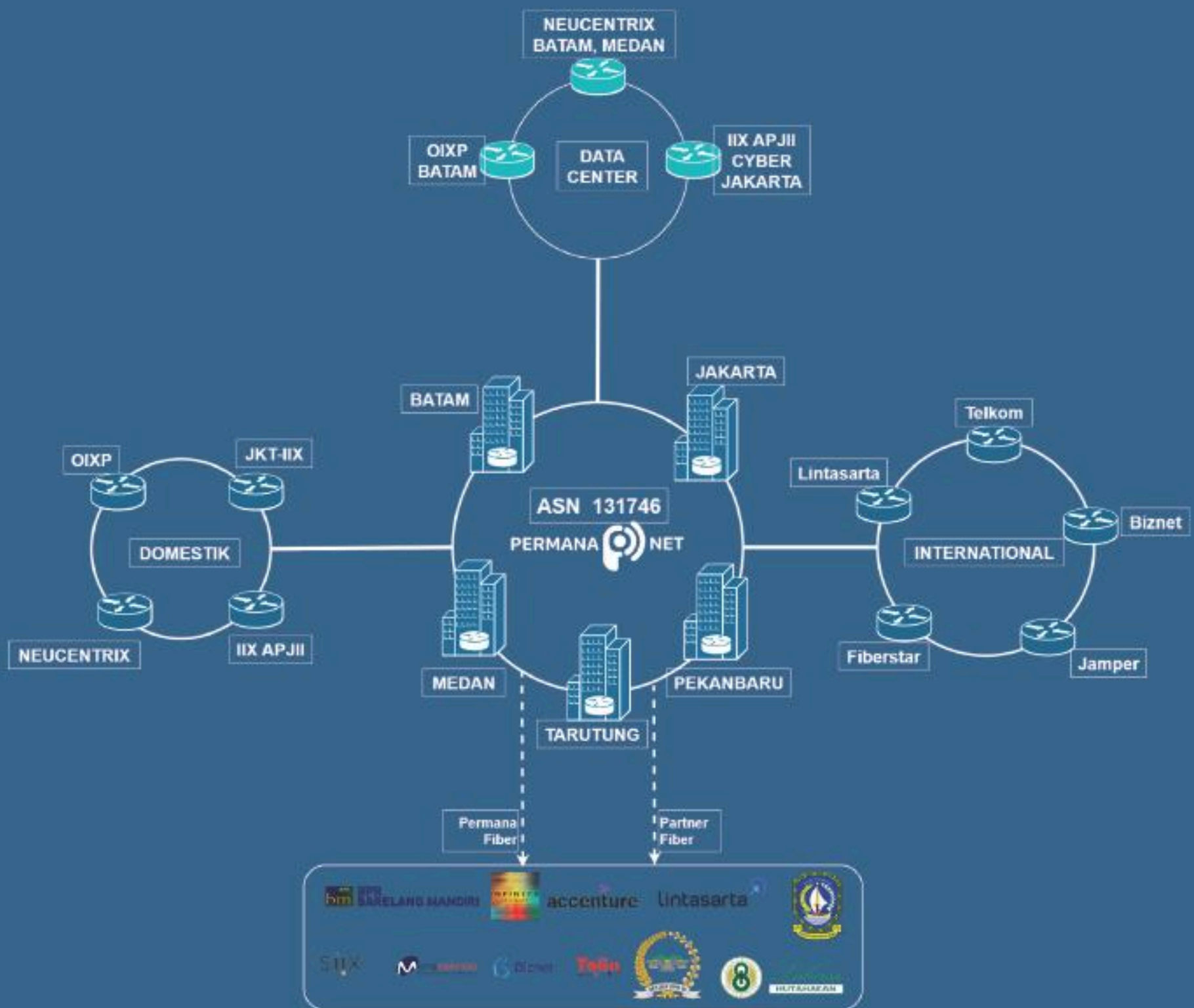




As the digital economy in Batam experiences exponential growth and the massive development of Data Center infrastructure, the need for fast, secure, and highly scalable connectivity becomes very crucial. Responding to this dynamic, PermanaNET is present as a strategic partner providing premium network infrastructure solutions. As illustrated in our network blueprint, we have built an existing fiber optic foundation that secures vital connectivity in the economic and technology centers of Batam. We offer Dark Fiber and DWDM (Dense Wavelength Division Multiplexing) services specifically designed to accommodate high-volume data traffic between Data Centers, Industrial Areas, and Landing Stations, so that we can ensure that the foundation of your digital business stands on a very strong infrastructure.

Our commitment goes beyond the boundaries of our current core infrastructure. Looking ahead, PermanaNET has finalized strategic plans through a massive expansion of new fiber optic networks for 2026. This infrastructure upgrade is designed to expand our service coverage to the western and southern areas of Batam, while also creating a highly redundant network system to ensure uninterrupted operations. This progressive step is a form of our dedication to weaving connectivity into the heart of community activities, providing inclusive and equitable digital access. Moreover, our service footprint is now not only centered in Batam, but has also expanded widely across strategic areas in Sumatra and the Riau Islands. To ensure that all of these visions and infrastructures operate perfectly, PermanaNET is supported by a comprehensive best-in-class service ecosystem. We rely on proactive network monitoring and technical experts who are always in a ready for service (RFS) status to ensure that every Point of Presence (PoP) operates at maximum performance whenever needed. Whether to accelerate local business growth or provide the convenience of internet connectivity at home, our philosophy remains one: delivering stable access without compromise to support your digital future.

PermanaNET is here to complement every step of your digital journey, wherever you are.





Always providing the right solutions and expertise to accelerate digital transformation, with effective consultation and wholehearted dedication.

Our experience will deliver the right design and architecture, our talent will serve as consultants and analyze your business process flows, and software development will provide efficiency in your company's operations.

Infrastructure Management

Let us manage your IT infrastructure. Our experts are skilled in network operations, data replication, and hardware installation, supported by software monitoring and a 24-hour call center, ensuring your peace of mind while running your business.



Internet Provider

We have collaborated with service providers across Indonesia, making it easier for our clients to access Internet services.



Replication System

We provide system and database replication services across multiple virtual platform systems.



Monitoring System

We have a monitoring and ticketing system that makes it easier for users or support teams to manage the entire Data Center.



Server Management

We make it easy for you to manage your servers 24/7 and provide weekly, monthly, and annual reports.



Network Management

We can provide you with our best team to manage and monitor your network, as well as deliver the reports you require.





Pet Puffy is a platform for veterinary clinics that enables the management of multiple branches within a single system. Each branch can be monitored transparently, including its performance, services, and operations.



PrimeBiz integrates accounting, human resource management, and prospect tracking into one centralized system. This system enables you to monitor overall business performance faster, more accurately, and more efficiently.



PrimeCare is an integrated digital hospital system designed to comprehensively manage operations and clinical services. The system aims to improve efficiency, data accuracy, and service quality, while also integrating with SATU SEHAT and BPJS Kesehatan.



Prime Teams provides Clock In & Clock Out features to monitor attendance and working hours, complemented by an interactive dashboard that displays project progress, active tasks, and team performance. The real-time chat feature is integrated with email and provides a summary of daily activities.



This system helps businesses manage their operations efficiently with features such as sales transactions, product management, inventory management, and display customization. All features are integrated into one comprehensive platform.

Loan Origination System



Our Loan Origination System (LOS) is a comprehensive solution designed to simplify and automate the loan application process, from initial inquiry to funding.

IT Resource and Consultancy



Let our expertise execute your projects, so you can focus on growing your business.

Monitoring Dashboard



Our Dashboard Solution offers a powerful platform for collecting, analyzing, and visualizing data from across your organization in one centralized location.



PrimeResto provides POS, Digital Menu, and Order Management features to streamline restaurant operations. It is equipped with an interactive sales dashboard that displays transactions, inventory, and business performance in real time.



PrimeCafe POS is a digital solution for managing F&B businesses. With the Custom QR Code Menu feature, customers can simply scan the QR Code to view the menu and place orders, while all transactions and operations are managed within a single system.



Our experts are involved in the BIFAST project, responsible for software installation, troubleshooting, and providing consultation to participating banks.



Our experts assist PT. OLX Indonesia through the Loan Management System application.



Our experts assisted PT. NAWADATA SOLUTIONS in developing a transaction monitoring system dashboard for one of the internationally reputable foreign banks.



Our Internet services have supported corporate data transactions since 2012.

Our Internet services can meet the needs of **SETJEN DPR RI** in Jakarta for large-scale data transactions.



We provide the best services and solutions for companies' daily data transactions with contractors around the world.

Fast and reliable Internet, supported by Permana, for the smooth operation of the Riau Islands Provincial Government.



Large scale data transactions with partners around the world are supported by our super-fast Internet.



Our IT Resource Services build the application and data transaction needs.



The application solutions we develop are easy to implement across various systems, simplifying the complexity of the LOS process.



We provide reliable network connectivity to connect the headquarters with branch offices in major cities across Sumatra.



Our IT Resource Services build the application and data transaction needs at QNB Indonesia Bank.



Our services foster a mutually beneficial relationship with NAPINFO to win customer opportunities.



Our services provide the most appropriate solutions to meet the needs of Lintasarta partners across Indonesia.



We are committed to providing the best service to meet Moratel's market demands in Indonesia.



We can offer the services and solutions Biznet needs, available for deployment anywhere in Indonesia.



Providing services and solutions to Telin, including implementing DWDM to support its requirements in Batam.

We developed a highly mobile application platform for the BSG network to ensure seamless interaction.



We are committed to providing the best service to meet the demands of Diskominfo Kepri in Indonesia.

We can provide the services and solutions required by RS Embung Fatimah in Batam City.





Our client, Royal Vasa Residence, is an exclusive partner of PermanaNet, fully entrusting their digital connectivity needs to us.



Apartments Baloi collaborates with PermanaNET to provide reliable and seamless Internet solutions for its residents, supporting a modern connected lifestyle in the heart of the city.



Our client, PKP, collaborates with PermanaNET to strengthen its property development ecosystem with stable Internet services and future-ready connectivity.



Cahaya Garden Residence has signed an exclusive contract with PermanaNET to provide fiber-optic Internet access, significantly enhancing the comfort and convenience of its residential community.



Royal Property chose PermanaNET as its digital infrastructure partner, ensuring high-speed connectivity and reliable services across its entire property portfolio.



As part of our commitment to building a resilient digital ecosystem, PermanaNET has established a strategic partnership with DayOne Data Center.



In synergy with NDP's vision as the "Digital Bridge" between Indonesia and Singapore, PermanaNET provides strategic telecommunications infrastructure and facilitates fast and secure cross-border data exchange.



PermanaNET, in collaboration with NeutraDC, offers network infrastructure that supports high performance computing needs and ensures operational reliability for businesses at Indonesia's most advanced data centers.





Our strategic partnership with iTrust Data Teknologi grew significantly in 2023. Permana Solutions was given the business opportunity to become a reseller, installer, and maintenance provider for payment system products in Indonesia.



Internet Initiative Japan

To ensure that our banking solutions are always up to date, we have established a strategic partnership with IJJ. Through this partnership, Permana Solutions is able to provide comprehensive solutions for banks and financial institutions in Indonesia.





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